



Dinsdale Court Community Drop In Event

Monday 10th January 2022
Dinsdale Court, Middleton St George

Minutes

Present: Dean Morris (Housing Officer), Matthew Hufford (Customer Engagement Coordinator) Tom Ward (Lifeline Team Leader), Jo Clifton (Tenancy Enforcement Officer), Scott Richardson (Civic Enforcement Officer), Lynn Cooper (Scheme Manager), Jacquie Rogers (Tenancy Sustainment Officer), Charlotte Napper (Police)

Apologies: Councillor Brian Jones, Councillor Doris Jones

		ACTION
1.	Introductions to staff and residents	
2.	Resident enquired about what is in place for when Scheme Manager Lynn Cooper leaves. Tenants have asked about the possibility of having a scheme manager over 5 days. TW suggested that this may not be possible but a more flexible option will be looked at	TW will make tenants aware when new SM is in place

3.	Washing Machine - Residents stated that they have been struggling with only one Washing Machine in use. TW advised that one further washing machine has been ordered and that it should be delivered in the near future and apologised for the inconvenience caused.	Washing machine to be delivered.
4.	Bingo – Tenants have suggested that the Bingo afternoons in the scheme and not gathering many tenants. MH suggested that other activities could be available and asked what the tenants would like moving forward, with the possibility of funding available.	Tenants to come back at the next meeting with a list of activities
5.	A Tenant suggested that there could be other ways for tenants to communicate with scheme manager / housing officer. It was suggested that a suggestion box could be used to gather information in the future.	TW to look at the option of a suggestion box which will be located in the foyer
6.	Tenants have confirmed that parking is still an issue, especially around school drop off and pick up time. This has been mentioned to Local Councillors in the past but with nothing resolved. Cars are also parking on the front of Dinsdale Court for a substantial period of time	Local Councillors to be informed.
7.	Repairs – It has been suggested that repairs have been taking a long time to be resolved in Dinsdale Court. MH suggested that due to issues with Covid repairs have taken longer than usual	Repair time to be monitored closely
8.	Area at the front of Dinsdale Court – Tenants suggested that both the seats in the garden and the water fountain have been neglected. TW suggested that works for the seats will be completed in the spring with more seasonal weather. It was also suggested that TW, MH and DM will look at costings for fixing the Water Fountain.	TW to update tenants at the next meeting.
9	Power Washing – DM suggested that he will get in contact with Gill Matthews in regard to power washing the front and back of the complex	DM to update

Going forward this event will not be held as a Drop In style event but as a meeting.

Next meeting to be held in March 2022.

