

OPERATIONS GROUP

Housing & Revenues Division Town Hall, Darlington DL1 5QT DX69280 Darlington 6

Havelock Centre Community Drop In Event

Tuesday 8th February January 2022 Havelock Centre, Katherine Street, Darlington

Minutes

Present: Linda Johnston (Housing Management Officer), Matthew Hufford (Customer Engagement Coordinator), Joanne Clifton (Tenancy Enforcement Officer), Councillor Anne-Marie Boddy, Councillor Nigel Boddy

Apologies: Tom Ward (Senior Lifeline Officer), Carl Simmons (Scheme Manager) Tenancy Sustainment Officer, Scott Richardson (Civic Enforcement), Police

		ACTION
1.	Introductions to staff and residents	
2.	Tenants again raised the question of tress after work has not been completed since the last meeting. LJ explained that all queries have been passed to the tree officer Phil Haynes and that it is now out of housing hands.	Tree programme to start later in the year, residents will be informed

3.	Tenants enquired about Orange Bags, which would help with the litter collection for the area.	Councillor Curry suggested that she will be able to drop off Orange Bags for tenants if needed.
4.	A discussion was opened up to the group about potential classes that could be started in the centre. MH suggested that if enough people were involved funding could be created of up to £1000. There was also a suggestion of a coffee morning drop in session which could be used to introduce tenants to the laptops which have been provided in the centre	Tenants to come up with ideas for the next meeting. CS and LJ will get back to tenants with info on coffee morning.
5.	A Discussion was opened about Tees Valley Home Finder and how tenants can use it. Tenants suggested that they often find it hard to use.	LJ and MH to link in with tenants to help them with TVHF
6.	A couple of points were made about Gas Meters. Tenants requested that DBC could purchase meter doors with windows in. It was also noted that the Gas Meter is damaged at 18 Elizabeth Place.	LJ to contact Asset team in relation to both points
7.	Anti Social Behaviour – Numerous reports of youths creating ASB around Elizabeth Place	LJ and JC working together in regards to the ASB in the area
8.	Tenants mentioned that a car with a flat tyre has been left in the area.	Tenants were given advice and car will be kept under surveillance

Going forward this event will not be held as a Drop In style event but as a meeting.

Next meeting to be held in March 2022