











Study Programmes are a range of courses for 16-18 year olds that enable them to develop their personal, social and employability skills, whilst in an environment that suits their way of learning. The course allows the young person to gain some real life work experience with an employer to increase their chances of gaining employment, further training or an Apprenticeship in their chosen area.

The programmes will give the learners the support and guidance to develop their skills in a friendly environment, whilst gaining qualifications in their area of interest, as well as in maths and English.

#### **Course Information**

Courses range from entry level to level 2 and you can work towards a Diploma, Certificate or Award depending on your starting point and duration with us. This can be up to one academic year.

#### **Customer Service**

This course aims to provide you with the skills and knowledge to work in the Customer Service sector. Units include money management, confidence building, social skills, communication skills, group and team work development





## **Personal Development**

This course helps with developing personal skills and strengths in order to move on to your chosen destination. Confidence building, team work and understanding the world of work all play a part on the Study Programme. Good, quality, impartial careers advice is included with your programme and all vocational units are moulded around each learner depending on their needs and levels.

In 2020-2021, 74 % of our learners improved their personal development, including self-confidence and working with others during last year's programme, and 90% moved on to a positive destination in employment or further education.

### **Employability**

This course aims to provide you with the skills and knowledge you require to gain employment. It will cover all aspects of the job search and application process. You will also develop ICT skills, interview skills, communication skills, writing a CV and top tips for passing an interview.



94% of our learners said 'I feel I am on the right course'

98% of our learners said 'I enjoy the learning environment. It's safe, friendly and small'

# **Learning & Skills**

"Learning for Life"



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The Coleridge Centre Coleridge Gardens, Darlington, DL1 5AJ



**Flexspace** Lingfield Way, Darlington, DL1 4QZ

# An inclusive approach

If English is not your first language and you would like more information about this document, or if you require any other print please ring 01325 405108

اگر آپ کو بیا تنایج اگریزی کے سادہ مکی دوسری زبان میں درکار موقو برائے میریانی نیپینوں قبر 405108 میڈون کر کے حوالہ قبم بتا کئی۔ قبم بتا کئی۔

Punjabi ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ

ਸਾਨੂੰ ਨੰਬਰ 01325 405108 ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਰੈਫ਼ਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।

Hindi यदि आप यह प्रकाशन अंगेज़ी के अलावा अन्य भाषा में चाहतें है तो कृपया संदर्भ नम्बर (रेफरन्स नम्बर)

बताकर निम्नलिखित 01325 405108 पर संपर्क करें।

Cantonese 如果你需要其它語言的版本,請與以下電話聯係並報出參考號碼: 01325 405108

Bengali বিদ আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, ভাহলে নম্বরে ফোন করুন এবং সূত্র নম্বর উল্লেখ করুন। 01325 405108

إذا رغبتم الحصول على هذه النشرة بلغة أخرى غير اللغـــة الإنجليزيــة نرجــو الاتصال بنا على رقم اللهانف التالي: 01325 405108 مع ذكر رقم الاشارة.

Polish

Jeśli chciał(a)by Pan(i) otrzymać polską wersję językową tego dokumentu, proszę zadzwonić pod numer 01325 405108 i podać numer identyfikacyjny dokumentu.