

OPERATIONS GROUP

Housing & Revenues
Division

Town Hall, Darlington DL1 5QT DX69280 Darlington 6

Roxby Court Community Drop In Session

Wednesday 13th April 2022 Roxby Court, Darlington

Minutes

Present: Matthew Hufford (Customer Engagement Coordinator) Donna Hodgson (Scheme Manager), Scott Richardson (Civic Enforcement Team Leader), Louise Etherington (Income Officer)

Apologies: Rachel Foster (Housing Officer), Tom Ward (Lifeline Team Leader)

		ACTION
1.	Quad Biking – The tenants present were concerned about the level of quad biking which takes place outside of Roxby Court. SR suggested that this is being looked into, but if the vehicle is road legal there isn't a lot that Civic Enforcement can do.	Any activity will be monitored by SR and DH. Tenants have been advised that if they suspect any ASB to contact Police
2	Fly Tipping – One tenant had suggested that she had contacted an individual on Gum Tree to remove some rubbish. SR suggested that tenants should be extremely careful when doing this as some individuals will dump rubbish and fly tip and that tenants may be interviewed under caution. SR suggested using the council's Bulky Waste Service or making sure companies have a waste license before using them.	Tenants agreed to be more wary before organising for rubbish to be picked up

3.	Covid – Tenants and DH informed the group that Covid had prevalent in the scheme and that a couple of residents had been ill with it. MH suggested that everyone should still be vigilant in communal areas. DH stated that she still asks visitors to wear masks where possible	Covid will continued to be monitored with any changes relayed to tenants.
4.	ASB – Tenants were in happy about the reduction in Anti Social Behaviour in the near by streets. Although it is not perfect it has reduced.	Tenants advised to report any further Anti Social Behaviour to Police and Scheme Manager
5.	Jubilee – Tenants were made aware of the community funding which is being offered to groups as part of the jubilee celebrations. The fund offers a maximum of £500 and needs to be beneficial for the community long term. The group suggested possible ideas where the money can be spent	MH to send DH copies of the application form for tenants to fill in.
6.	Rachel Foster – Although Rachel Foster was unable to attend the meeting it was noted that she is now the housing officer for the area and will be attending moving forward and will be available for any issues arising.	Rachel Foster to be in contact

Going forward this event will not be held as a Drop In style event but as a meeting.

Next meeting to be held on Wednesday 13th July at 10:30am -12pm .